7. BIOLOGICAL CONTROL AGENTS/ PLANT DIAGNOSIS

The Regional Crop Protection Center (RCPC) is a hub for Pest forecasting, pest advisory and early warning system for existing and emerging crop pests and diseases as well as to promote the usage of bio control agents in optimizing production of the region's major commodities.

The center will also serve as a diagnostic clinic for pests and diseases to provide recommendation for its control and management.

Schedule of availability of Services

Monday to Friday 8:00 A.M. – 5:00 P.M.

Office or Division:		REGIONAL CROP PROTECTION CENTER				
Classification:		COMPLEX				
Type of Transaction:		G2G – Government to Government G2C – Government to Client G2B – Government to Business				
Who may avail:		 Farmers LGUs Students Stakeholders Other walk-in Clients 				
CHECKLIST OF	REQ	UIREMENT	WHERE TO SECURE			
Biological Control Agents ■ Reservation of at least two (2) weeks before pick-up of Biological Control Agents		c/o Requisitioner				
	Plant Disease Diagnosis Freshly collect disease sample (s)		c/o Requisitioner			
CLIENT STEPS	AGENCY ACTIONS		FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSILE	
1. Make reservation thru letter	Red	p 1.1: cord reservation	Free	5 minutes	ACC II/ RCPC Staff	
radio Pro message/ clie		p 1.2: vide updates to nt on the status of request.		5 minutes	ACC II/ RCPC Staff	
phone call/ personal visit	Prepresent	p 1.3: pare the uested Buicon ent. Once ready, rm the client for ection				

2. Collect	Step 2.1:			
Biocon Agent	Log, hand-out		10 minutes	ACC II/
	feedback form and			RCPC Staff
	release Biocon Agent			
3. Submit fill-out	Step 3.1			
feedback	Collect and file		5 minutes	Record
form	feedback form			Custodian
				RCPC
TOTAL			25 minutes	

FOR PLANT DISEASE DIAGNOSIS

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSILE
Submit sample for diagnosis	Step 1.1 Receive samples and have the client log in the registry log book	Free	2 minutes	RCPC Staff
	Step 1.2 Interview client and assign accession number of sample		15 minutes	RCPC Staff
	Step 1.3 Isolate Sample		15 minutes	RCPC Staff
	Step 1.4: Incubate Isolation Plates		4 days	RCPC Staff
	Step 1.5: Conduct microscopic examination on plates		30 minutes	RCPC Staff
	Step 1.6: Purify and identify organism		30 minutes	RCPC Staff
	Step 1.7: Prepare and sign results(action taken,findings and recommendation)		15 minutes	RCPC Staff

	Step 1.8: Sign result for approval		5 minutes	RCPC Staff
	Step 1.9: Inform client thru SMS or call for result collection.		5 minutes	RCPC Staff
2. Collect result	Step 2.1: Log, hand-out feedback form and release result		5 minutes	RCPC Staff
3. Submit filled out feedback form	Step 3.1: File accomplished feedback form		5 minutes	RCPC Staff
TOTAL			4 days, 2 hours and 7 minutes	